

DiaExpert Sensor 2

How to check your smartphone compatibility

Before pairing your DiaExpert Sensor 2 with the CGM 2 App, please confirm that your smartphone is a supported device. Follow the three simple steps below to check compatibility.

➤ STEP 1: Check the Compatible Smartphone List

Refer to the Compatible Smartphone List on the following page(s), which is organized by operating system (iOS / Android) and by brand (Apple, Xiaomi, Samsung, VIVO, HUAWEI, OPPO, OnePlus, Realme).

- Locate your phone brand, then find your exact model name.
- If your model appears on the list, your device is confirmed compatible and no further action is needed.
- The list is updated periodically; always check the most recent version at www.DiaExpert.com.

➤ STEP 2: Device Not Listed? Check the Minimum Requirements

If your smartphone model does not appear on the Compatible Smartphone List, this does not automatically mean it is unsupported. Many newer or less common models can still meet the App's technical requirements.

- Compare your phone's specifications against the stated minimum requirements.
- If your device meets or exceeds all listed minimum requirements, it is likely compatible with the App.

Requirement	iOS	Android
Operating System (OS)	iOS 14 and above	Android 10.0 and above
Memory	2GB RAM	8GB RAM
Storage	Minimum 200 MB	Minimum 200 MB
Network	WLAN or cellular network, as well as Bluetooth function	WLAN or cellular network, as well as Bluetooth function
Screen Resolution	1334 x 750 pixels	1080 x 2400 pixels and above

➤ STEP 3: Still Unsure? Contact us

If you have completed Steps 1 and 2 and are still unsure whether your smartphone is compatible, please

- Reach out to your local Mediq distributor.
- Provide your exact phone brand, model name, and operating system version to help the team verify compatibility quickly.

Compatible Smartphone List

Released : 2026/07

iOS

• iPhone	iPhone 12 Pro Max	iPhone 14 Pro	iPhone 16 Plus	iPhone 8
iPhone 11	iPhone 13	iPhone 14 Pro Max	iPhone 16 Pro	iPhone 8 Plus
iPhone 11 Pro	iPhone 13 Mini	iPhone 15	iPhone 16 Pro Max	iPhone SE 2nd Gen
iPhone 11 Pro Max	iPhone 13 Pro	iPhone 15 Plus	iPhone 17	iPhone SE 3rd Gen
iPhone 12	iPhone 13 Pro Max	iPhone 15 Pro	iPhone 17 Air	iPhone X
iPhone 12 Mini	iPhone 14	iPhone 15 Pro Max	iPhone 17 Pro	iPhone XR
iPhone 12 Pro	iPhone 14 Plus	iPhone 16	iPhone 17 Pro Max	iPhone XS
				iPhone XS Max

Android

• Xiaomi	Xiaomi Poco X5 Pro 5G	• Samsung	Samsung Galaxy S21 5G	• VIVO
Xiaomi 11 Lite 5G	Xiaomi Redmi 10	Samsung Galaxy Note 10	Samsung Galaxy S21 FE 5G	VIVO Z5i
Xiaomi 11T	Xiaomi Redmi 13C 5G	Samsung Galaxy Note 10 5G	Samsung Galaxy S21 Ultra 5G	VIVO S9E
Xiaomi 11T Pro	Xiaomi Redmi K60E	Samsung Galaxy Note 10 Lite	Samsung Galaxy S21+ 5G	VIVO Y78M
Xiaomi 12	Xiaomi Redmi K70	Samsung Galaxy Note 10+	Samsung Galaxy S22 5G	VIVO S17
Xiaomi 12 Lite	Xiaomi Redmi K70 Pro	Samsung Galaxy Note 10+ 5G	Samsung Galaxy S22 Plus 5G	
Xiaomi 12S Ultra	Xiaomi Redmi K70 Ultra	Samsung Galaxy Note 20 4G	Samsung Galaxy S22 Ultra 5G	• HUAWEI
Xiaomi 12T	Xiaomi Redmi K70E	Samsung Galaxy Note 20 5G	Samsung Galaxy S23	Huawei P30
Xiaomi 12T Pro	Xiaomi Redmi Note 10 5G	Samsung Galaxy Note 20 Ultra	Samsung Galaxy S23 FE	Huawei nova 12
Xiaomi 13	Xiaomi Redmi Note 10s	Samsung Galaxy Note 20 Ultra 5G	Samsung Galaxy S23 Plus	Honor 60
Xiaomi 13 Lite	Xiaomi Redmi Note 11 Pro 5G	Samsung Galaxy S10	Samsung Galaxy S23 Ultra	Huawei Mate30
Xiaomi 13 Pro	Xiaomi Redmi Note 11S	Samsung Galaxy S10 5G	Samsung Galaxy S24	Honor Magic5
Xiaomi 13C	Xiaomi Redmi Note 12	Samsung Galaxy S10 Lite	Samsung Galaxy S24 FE	
Xiaomi 14 Civi	Xiaomi Redmi Note 12 Pro 5G	Samsung Galaxy S10+	Samsung Galaxy S24 Plus	• OPPO
Xiaomi 14T	Xiaomi Redmi Note 12 Pro+ 5G	Samsung Galaxy S10e	Samsung Galaxy S24 Ultra	OPPO Reno4 SE 5G
Xiaomi 14T Pro	Xiaomi Redmi Note 12C	Samsung Galaxy S20	Samsung Galaxy S25	OPPO Find X3
Xiaomi Mi 10T Lite	Xiaomi Redmi Note 13 Pro	Samsung Galaxy S20 5G	Samsung Galaxy S25 Plus	
Xiaomi Mi 11	Xiaomi Redmi Note 13 Pro 5G	Samsung Galaxy S20 FE	Samsung Galaxy S25 Ultra	• OnePlus
Xiaomi Mi 11 Lite 5G	Xiaomi Redmi Note 13T	Samsung Galaxy S20 FE 5G		OnePlus 7
Xiaomi Poco F3	Xiaomi Redmi Note 9	Samsung Galaxy S20 Ultra & S20 Ultra 5G		
Xiaomi Poco F5 Pro 5G	Xiaomi Redmi Note 9s	Samsung Galaxy S20+		• Realme
Xiaomi Poco M6 Plus 5G	Xiaomi Redmi Note A1	Samsung Galaxy S20+ 5G		Realme X7Pro